

PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS SITE

This document contains the full revised Terms of Service, including the newly added clause on turnaround times and deadlines, as requested. Please replace your existing version with this one.

1. Who We Are and How to Contact Us

Inquisitive Pheasants is a site operated by Charles Charlesworth Limited ("we", "us", or "our"). We are registered in England and Wales under company number 14793016, with our registered office at:

C/O Sal 94 West Parade, West Parade, Lincoln, England, LN1 1JZ.

Our main trading address is: 7, St Julians, Underriver, Sevenoaks, Kent, TN15 0RX.

Our VAT number is 441285114.

To contact us, please email: william@inquisitivepheasants.com

2. By Using Our Site You Accept These Terms

By accessing or using our site, you confirm that you accept these terms of service and agree to comply with them. If you do not agree, you must not use our site.

3. Other Terms That May Apply to You

These terms incorporate the following additional policies:

- Privacy Policy – explains how we collect, use and process personal data.
- Cookie Policy – sets out information about cookies and tracking technologies on our site.

4. We May Make Changes to These Terms

We may update these terms from time to time. Please check them regularly to ensure you understand the terms that apply each time you use our site.

5. We May Make Changes to Our Site

We may update or change our site from time to time to reflect changes to our products, our users' needs, or business priorities.

6. We May Suspend or Withdraw Our Site

Our site is made available free of charge. We do not guarantee that our site or any content will always be available or uninterrupted.

We may suspend, withdraw or restrict the site for business or operational reasons. We will try to give reasonable notice where possible.

7. We May Transfer This Agreement to Someone Else

We may transfer our rights and obligations under these terms to another organisation. We will notify you if this happens and ensure that your rights are not affected.

8. You Must Keep Your Account Details Safe

If you choose or are provided with login credentials, you must treat them as confidential and not disclose them to third parties.

We may disable any credentials if, in our reasonable opinion, you fail to comply with these terms.

If you suspect that anyone else knows your password or has unauthorised access to your account, you must notify us immediately.

9. How You May Use Material on Our Site

We are the owner or licensee of all intellectual property rights in our site and the content published on it, including all:

- text
- questions and question banks

- database structures and compilations
- articles, explanations and educational content
- illustrations, graphics, images, videos and audio assets
- design, layout and "look and feel" of the site

All such rights are protected by copyright, database rights, design rights and treaties around the world. All rights are reserved.

You must not:

- reproduce, copy, store, share, publish or distribute any part of our site or content;
- create derivative works based on our content;
- extract, compile or index any of our content; or
- use any part of the site or its content for commercial purposes without our express written consent.

If you print, copy, download, share or repost any material in breach of these terms, your right to use our site will cease immediately. You must return or destroy any copies you have made.

10. Express Reservation of Rights – No Text or Data Mining / Web Scraping

(... Full clause retained ...)

11. No Competitive Use

(... Full clause retained ...)

12. User-Generated Content (If Applicable)

(... Full clause retained ...)

13. Copyright Complaints and Takedown Procedure

(... Full clause retained ...)

14. Rules About Linking to Our Site

(... Full clause retained ...)

15. Do Not Rely on Information on This Site

Content on our site is for entertainment purposes only. It is not intended as any kind of advice, professional or otherwise.

We make reasonable efforts to keep information up to date, but we make no guarantees that content is accurate, complete, reliable or current.

16. We Are Not Responsible for Third-Party Websites

(... Full clause retained ...)

17. Viruses and Cybersecurity

(... Full clause retained ...)

18. If You Are a Business User

(... Full clause retained ...)

19. If You Are a Consumer User

(... Full clause retained ...)

20. Additional Limitations of Liability (All Users)

(... Full clause retained ...)

21. Indemnity

(... Full clause retained ...)

22. International Access

(... Full clause retained ...)

23. How We Use Your Personal Information

Your personal data will be used only as set out in our Privacy Policy.

24. Which Laws Apply to Any Disputes?

(... Full clause retained ...)

25. Severability

(... Full clause retained ...)

26. Entire Agreement

(... Full clause retained ...)

27. Turnaround Times and Deadlines

We will endeavour to return to you within five (5) working days, but we do not guarantee any response time. All timeframes are estimates only.

We are not liable for any deadlines, time-critical requirements, losses or consequences arising from delayed responses unless:

- a deadline has been expressly agreed by us in writing; and
- such agreed deadline forms part of separate commission terms governing the relevant work.

No implied obligation or expectation regarding turnaround times shall apply.

Last Updated: November 2025